FAQ Mobile Mammography - Patient

Q: Why provide mobile mammography screening?
A: By bringing service to women at their workplace, we are helping women take control of their health. Mobile mammography makes it easy for busy women to get their annual screening mammogram. Breast cancer screening is important for reducing mortality from breast cancer. In the U.S. a woman is diagnosed with breast cancer every 3 minutes and a woman dies from breast cancer every 13 minutes. With early detection, breast cancer has a 98% cure rate.

Q: Is the quality of the mobile mammogram as good as the ones at hospitals?
A: Yes! The mobile mammography equipment installed on our Mobile Wellness Suite is the most advanced technology available today. The 3D images are of high quality with exceptional sharpness. Experienced registered female mammography technologists perform the exam. The 3D images are interpreted by leading breast radiologists who were involved in the initial FDA certification studies approving 3D/Tomosynthesis for statewide use in Texas.

Q: Is this service private and confidential?
A: Our mobile wellness suite was designed with privacy in mind. The suite has two private dressing rooms that open right into the mammography area so patients will not have to walk through any public areas of the suite. Your patient screening is protected health information and your results will remain confidential. Only you or a physician designated by you will receive the results. Covia Health is HIPAA compliant and follows all guidelines for confidentiality.

Q: What are the requirements for participating?
A: You must be at least 35 years of age for your first baseline mammogram and 40 years or older for an annual screening mammogram. If your physician requires different, we ask for their physician’s order. Normally insurance does not cover more than one mammogram within 12 months. No breast lump or other breast symptoms may be present. No breastfeeding for the past 6 months.

Q: Who should not participate in this program?
A: Anyone who has any breast symptoms should not participate but instead should consult with their physician.

Q: Who will be billed and who will pay for my mammogram screening?
A: Your health insurance plan will be billed as most plans include the annual mammogram as a 100% covered preventive benefit. Covia Health accepts over 24 providers and all TAMU insurance plans are in-network and covered 100% for eligible patients (over 40 and not had a mammogram in the past 12-months). \textit{NOTE: Covia Health bills through their radiology group, Rose Imaging Specialists. This has been vetted through TAMU’s benefits department and is in-network with all plans.}

Q: How do I schedule to participate in an employer sponsored mobile mammogram event?
A: There are several communication formats that we provide to employers. The most common is an email from your employer inviting you to participate in a mobile mammography event. This invitation will include a link to our patient registration portal where you are able to schedule your appointment. We have set dates for screenings through the 2016-2017 school year and you can access those links by emailing register@coviahealth.org or Katie Marchant at kmarchant@coviahealth.org

Q: What documentation do I have to provide when I arrive for my Mammogram?
A: Your medical insurance card and your personal ID will be required at your appointment.

Q: How do I get my results?
A: If your results are normal, you’ll receive a letter from Covia Health via email or USPS, whichever you prefer. If further imaging is required, you’ll receive a call from our Patient Navigator with further downstream information. A copy of your report will be sent to the physician you designate at registration. If an abnormality is found and you do not have a physician, we are happy to help you find a physician. You also have access to TAMUS dedicated BCBSTX customer service phone number --It is 866-295-1212 (8am-8pm/CST, M-F). Members can call a Benefits Value Advisor (BVA) to assist with cost analysis, find a provider, make appointment, claims questions, etc.