February 9, 2015 – SPECIAL NETWORK NEWS MESSAGE

Sent on behalf of the System Benefits Administration Office

Anthem Data Breach
Recent news reports have reported the hacking and subsequent data breach impacting health insurer Anthem, the largest BlueCross BlueShield plan administrator. Official information from BlueCross BlueShield is available below and System Benefits Administration is actively working with BlueCross BlueShield to confirm that this breach impacts members living outside of Texas, in a state that has an Anthem/BlueCross BlueShield plan. The eligibility information for our employees’ or retirees’ records is not in the Anthem system, but in the Health Care Services Corporation (HCSC) system which includes BlueCross BlueShield of Texas. Additional information will be communicated once available.

The official statement by BlueCross BlueShield:

On Wednesday, Feb. 4, Anthem, Inc., the largest of the BlueCross and BlueShield Plans, disclosed that its databases that store employee and customer data had been breached by hackers. It is not clear how many records have been exposed. While the investigation is still ongoing, at this time, Anthem is reporting that no medical records were accessed in the breach, but personal information, including Social Security Numbers, was accessed. Anthem has advised us that it has engaged the FBI and is in the process of conducting a detailed forensic investigation into the breach.

The security of our members’ and employees’ personal and health information is a top priority for BlueCross and BlueShield of Texas. We are working hard with Anthem to determine whether any of our customers or employees were affected by this event. Should we discover that any of our members were impacted, you will be notified.

Anthem has established a special website to address questions about this incident.

Subsequent communication from BlueCross BlueShield:

With the recent breach disclosed by Anthem, we wanted to alert you to a scam that is surfacing. HCSC received notification of a fraudulent email being generated that appears to come from Anthem, Inc. This email claims to offer free credit monitoring to customers impacted by the recent data breach by hackers. However, the email is a phishing scam that attempts to steal sensitive data. In a statement released on NBCNews.com, Anthem said it is not calling members about the hack and is not asking for credit card information or Social Security Numbers over the phone. The statement continued, “Anthem will contact current and former members via mail delivered by the U.S. Postal Service about the cyberattack with specific information on how to enroll in credit monitoring.”
Next Network Meeting:

June 25, 2015

HR Liaison Network News (LNN) is distributed weekly to departmental HR Liaisons at Texas A&M University. If you have questions about LNN contact:

Laura Dohnalik, Liaison Administrator
ldohnalik@tamu.edu | 979.862.3854

Human Resources Main Contact Information:
PHONE: 979.845.4141 MAIL STOP: 1255 TAMU
MAIN OFFICE LOCATION:
750 Agronomy Road, General Services Complex, Suite 1201
College Station, TX 77845-1255 MAP