



# HR LIAISON NETWORK NEWS

November 19, 2021 | **SPECIAL MESSAGE**

★ Please share this article with employees in your department.

## Email Ticketing System Now Working

IT has corrected the Benefit Services ticketing system issue. You may now resume emails to [benefits@tamu.edu](mailto:benefits@tamu.edu), [employees@tamu.edu](mailto:employees@tamu.edu), or [retirees@tamu.edu](mailto:retirees@tamu.edu). All emails from 11/1/21 forward were sent to the ticketing system and our team is working to respond to those emails.

Please notify the Benefit Services team, (979) 862-1718 if you or your employees are not receiving timely responses and believe your email was not received. We appreciate your patience and look forward to better meeting the needs of our customers.



Division of Human Resources  
& Organizational Effectiveness

**QUESTIONS?** [HRnetwork@tamu.edu](mailto:HRnetwork@tamu.edu) | 979.862.3854 | 979.845.4141 | [Who to Contact in HROE?](#)

The HR Liaison Network comprises approximately 300 employees who have been designated by their department head to perform HR functions within the department. As partners of the Human Resources organization, HR Liaisons play an important role — from creating a welcoming environment for new hires to maintaining workplace unity while supporting employees and management. Learn more at: [employees.tamu.edu/liaisons](http://employees.tamu.edu/liaisons)

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