



HR LIAISON NETWORK NEWS

November 17, 2021 | **SPECIAL MESSAGE**

★ Please share this article with employees in your department.

Errors in Email Ticketing System

Benefit Services is experiencing an issue with our email ticketing system (*benefits@tam.u.edu*, *employees@tam.u.edu*, *retirees@tam.u.edu*), resulting in email not being received by our office. We are working with IT to have this email issue corrected as soon as possible.

If your employees have not received a response from Benefit Services within 72 hours of sending their email, please ask them to forward their email to one of the following HROE staff for assistance:

- **Adrianna Drake** adrianna.drake@tam.u.edu
- **Rachel Malone-Knue** rmaloneknue22@tam.u.edu
- **Robyn Sherwood** robyn.sherwood@tam.u.edu

An update will be sent to HR Liaisons once the issue has been resolved. We apologize for any inconvenience this has caused. Our goal is to provide excellent service to our customers with their important benefit questions. Thank you for your patience.



Division of Human Resources
& Organizational Effectiveness

QUESTIONS? HRnetwork@tam.u.edu | 979.862.3854 | 979.845.4141 | [Who to Contact in HROE?](#)

The HR Liaison Network comprises approximately 300 employees who have been designated by their department head to perform HR functions within the department. As partners of the Human Resources organization, HR Liaisons play an important role — from creating a welcoming environment for new hires to maintaining workplace unity while supporting employees and management. Learn more at: employees.tam.u.edu/liaisons

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