



Office of Risk Management and Benefits Administration
THE TEXAS A&M UNIVERSITY SYSTEM

February 24, 2014

MEMORANDUM

RE: Scott & White Healthcare Billing

Scott & White has instituted a change in billing practices associated with the opening of the new Scott & White Hospital in south College Station. In some cases, this will cause an increase in your cost, and the plan's cost, for procedures and services performed in any Scott & White facility in Bryan/College Station. With the opening of the new hospital facility, Scott & White is now able to bill for some services done in any of their local clinics as outpatient hospital services through a mechanism called "provider based billing". This is explained further in the attached Scott & White communication.

There are actions you can take to ensure that you know what you will be responsible for paying. When you plan to seek services at the Scott & White Clinic, or by any other physician for that matter, ask what charges you will be responsible for paying.

The A&M System has been assured by Scott & White that this will not apply to most services performed in the physician's exam room. Scott & White is working with BlueCross BlueShield to review and correct bills for employees who were billed as outpatient services for certain procedures done in a physician's exam room. If you have recently had a procedure in a physician's exam room at a Scott & White Clinic and received a bill that you are not sure is correct, please contact Scott & White Health Care at 979-207-0077. This number has been established at our request to assist in reviewing any charges you believe need to be reviewed.

Administration at Scott & White College Station has informed us they are committed to addressing this situation in a manner fitting with their long history of service to this community.

If you have any questions, please feel free to contact your Human Resources Office or System Benefits Administration.

Thank you for your service to the State of Texas.

Kevin P. McGinnis
Executive Director